

Building a Quality Improvement System







PASA's Quality Improvement Cycle

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- Based on national after school standards
- o Adopted statewide
- o 5 major categories
 - Health, safety, and the environment
 - Relationships
 - Programming and activities
 - Staffing and professional development
 - Administration
- Needed accompanying self-assessment tool



Guide to After-School Quality Standards

> Quality standards are a guide to help providers, parents, and youth understand what quality looks like in after-school programs



Standards and Indicators

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Composed of two components

- Program observation
- Administrative check list
- Adapted version of High/Scope's YPQA
- Developed by PASA in partnership with a group of providers in a 2-year community process
- Part of comprehensive quality improvement system used statewide
- Supported by Center for Youth Program Quality





Self Assessment Tool: The RIPQA www.mypasa.org





- o Training on RIPQA
- Program Observations
- o Administrative checklist
- o Improvement planning and TA/coaching from trained quality advisor

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Associated professional development

Quality Improvement System



- Required of all 21st CCLC Sites
- Used by PASA in Providence
- o Used by other providers statewide
- o Over 100 organizations statewide
- o Promoted by RIASPA, supported by local funders



RIPQA in Rhode Island





| Admin List | SERVICE SITES |
|--------------------------------------|---|
| Admin Reports 1 | PROVIDENCE AFTER SCHOOL ALLIANCE |
| Admin Reports 2 | Bridgham Middle School (West End South Side AfterZone) |
| Student Lookup | Del Sesto Middle School (Olneyville AfterZone) |
| | Demo Site (Demo Site) |
| Issue Tracker | Esek Hopkins Middle School (North End/East Side AfterZone) |
| Login Editor | Gilbert Stuart Middle School (West End/South Side AfterZone) |
| Utilities | Ishi Dojo Youth Center |
| Account Settings | Mt. Hope Learning Center (Mt. Hope Learning Center) |
| | Nathan Bishop (North End/East Side AfterZone) |
| | North End/East Side Offsite Program |
| | PASA Hub (PASA Hub) |
| | PASA Professional Development |
| | PHA - Hartford Park (Youth Safe Haven) |
| | Providence CityArts for Youth (West End/South Side AfterZone) |
| | Roger Williams Middle School (West End South Side AfterZone) |
| | Summer AfterZone (PASA Summer AfterZone) |
| | Z Perry Middle School (Olneyville AfterZone) |

YouthServices.net



- Monitor attendance and retention
- Data tracking for program management and accountability
- Quality leads to improved participation
- Greater participation leads to improved outcomes
- Linking to school department data

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Data Management



But is it working??





But more importantly, why is it working?







- Evidenced-based curriculum
- o Learning communities
- o Innovation grants
- o Core competencies
- Quality Rating System



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Other Improvement Efforts